

HARTFORD HOPWA
COORDINATED ACCESS NETWORK (CAN)

Melanie Alvarez, ACT

THE OLD WAY

**YOU SEE THE OLD WAY WASN'T WORKING SO
IT'S UP TO US TO DO WHAT WE GOTTA DO**

TO SURVIVE

Case managers or clients would have to apply to each housing program/waitlist and see which they would get picked for

Each program had their own application

Housing Programs managed their own waitlists with little oversight or accountability

Clients waited a long time to get housed, if ever

SOME HISTORY

- ★ Beginning in 2016, HOPWA programs managed by the City of Hartford began a planning process to design a more streamlined and person centered process.
- ★ In 2018, after many months of planning, the Hartford HOPWA CAN was formed



THE NEW WAY

- ★ One individual application
- ★ Streamlined application process
- ★ Single point of contact for application status
- ★ Monthly coordination meeting amongst Housing organizations
- ★ Clients are matched based on the current Consolidated Plan (Con-plan)



REQUIRED FORMS

- Universal Referral Form
 - Verification of HIV Status
 - Most recent Viral Load and CD4 Count
 - Photo ID, Birth Certificate, SS Card
- CAN ROI
- HMIS ROI



PAPERWORK

You'll never be able to avoid it,
even if you're reincarnated as a cat.

APPLICATION PROCESS

Fax Completed Applications to ACT

860-761-6711 - Attention
Melanie Alvarez



Applications will be
Reviewed within 5
business days



Application is Approved

Client is added to waitlist



Application is pending

CM is contacted. If information requested is not received within 5 biz days, CM will be contacted again. Pending applications will stay on file for 30 days. If no information is received, application will be destroyed

DIFFERENT TYPES OF PROGRAM

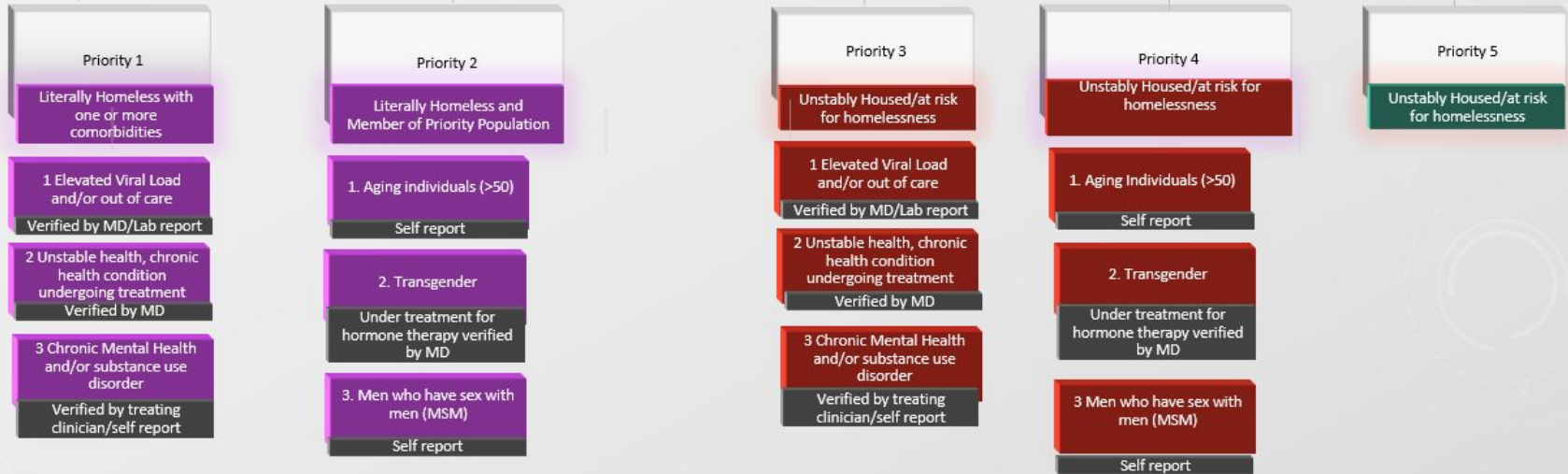
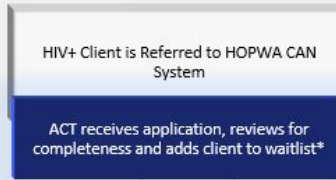
Current Con-Plan is 1st come; 1st served but this is changing to vulnerability Effective 4/1/21

Short Term Residential Program (Mercy Housing's Elizabeth House)

Rapid Rehousing (RRH) for literally homeless individuals (CHR)

Permanent Supportive Housing (PSH) Scattered Site and Congregate (HRA, Hands on Hartford, Chrysalis & Mercy Housing)

HARTFORD HOPWA CAN PRIORITIZATION PROCESS



*HOPWA Eligibility requires individuals are HIV+ and at or below 80% Area Median Income (AMI)



Important

FEW IMPORTANT POINTS

- Clients must keep contact info up to date
- Suggested that Case Manager keep information up to date in CW/Caseworthy
- Committee member/program representative will contact applying case manager when client is accepted
- If a client does not respond within 60 days, they will be removed from the waitlist. They are free to re-apply at any time.

QUESTIONS?

EMAIL/CALL MELANIE

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860-247-2437

EXT. 316